



# PAW/SH PAW/S GROOMING

## **GENERAL GROOMING GUIDELINES**

**All pets must meet the following criteria to be eligible for grooming and related services, & All pet owners are asked to agree to the following:**

**Pet Health** - The pet must be healthy. It is the owner's responsibility to inform Pawsh Pooch & Purr Grooming LLC of any medical conditions that may be impacted by grooming.

**Rabies Vaccine** – Pet owners must show proof of up-to-date rabies vaccines. Pawsh Pooch & Purr Grooming LLC will also accept a verbal confirmation of rabies vaccination over the phone by your pets' veterinarian in lieu of a vaccination record.

**Open Wound Policy** - Pets with open wounds or cuts will be turned away until resolved. Get better soon!

**Senior Grooming** - Elderly pet grooming will be solely at the owner's risk. Grooming older pets *may expose pre-existing health/skin problems* for which the company **shall not be held liable**. It is the owner's responsibility to inform Pawsh Pooch & Purr Grooming LLC, DBA Pawsh Paws, of any preexisting health and or skin conditions. For more information on Senior Grooming Click [Here](#).

**Puppy's First Groom** – To introduce your puppy to the grooming experience, we limit first services to bathing and tidies, as this will allow them to get used to all the fancy sounds and vibrations before their first special full body haircut.

**Cats and Kittens. Oh My!** – Felines are much more sensitive to grooming. If they have not been groomed before we will limit services to a bath before any hair cut is performed for the first time. Cats can become easily stressed. Pawsh Pooch & Purr Grooming LLC will cease grooming when it becomes detrimental to the health of the cat/kitten. Minimum charges will apply regardless of completion of grooming in such cases.

**Pre-Booking** – Getting your pet groomed regularly is recommended every 4-8 weeks. After every appointment we strongly advise to book your next one. If you choose not to prebook, you understand that the wait time could be 2-4 weeks from the desired date.

**Rates:** Our rates start at \$80.00. Prices may increase commensurate with your pets' coat condition and size. Payment is due in full at the time of service.

**Nail Cutting/Grinding and Ear Cleaning/Plucking** – Unless this part of the groom is too stressful for your pet, or too dangerous for the groomer, these will be included in our service for your pet! If your pet doesn't allow us to perform this service – and or begins to harm him or herself, then the service will be stopped.

**De-Matting or Complete Coat Removal** - Can cause skin irritations or expose pre-existing skin conditions. It will dramatically alter your pet's appearance. This procedure may expose pre-existing health/skin problems and may cause redness and bruising from the tightness of the matting (which is common) - for which Pawsh Pooch & Purr Grooming LLC, DBA Pawsh Paws (the company) **shall not be held liable**. Severe matting may require an additional fee. For more information on De-Matting Click [Here](#).

**Fleas, Ticks and Lice** – Pawsh Pooch & Purr Grooming LLC does not provide services to pets with these issues present. Please resolve these issues with your veterinarian and be sure to come back!

**We reserve the right to refuse service to anyone (or any pet), especially if the pet is dangerous to itself and or the groomer.**

**Appointment times have a One-Hour window. We do reminder calls and or texts the day before. We require 24-hour notice for any cancellations and rescheduling. Cancelling and rescheduling twice within the 24 hour notice will result in a 50% payment of scheduled services. Cancelling within one hour before a scheduled service will be charged in full as scheduled.**

### MATTED PET WAIVER

Depending on the severity of the matting present, extra charges may apply (between \$20 to \$80). These charges will be discussed prior to service. If achievable, we will save as much coat as we can according to the style you prefer. In order to prevent pain & discomfort, removing matted hair is necessary. When the coat becomes tangled beyond the ability to brush or comb through, the most humane treatment is to shave off the matted hair. Significant matting over the entire body may result in a non-refundable \$50 shave down fee. Heavy mat removal can result in minor nicks or abrasions and may reveal underlying skin conditions. Shaving the coat may also result in the skin becoming red, leaving potential bruising from how tight the mats were. Pawsh Pooch & Purr Grooming LLC will not be held liable for these common outcomes. These are typical conditions as a result of shave downs, therefore we will not be held liable to pay vet bills for said conditions. To prevent matting and future shave downs, we recommend re-booking at a frequency that will keep your pets coat in great condition. Pawsh Pooch & Purr Grooming LLC recommends a groom and trim every 4-8 weeks for best results.

### SENIOR PET/ MEDICAL RELEASE

I understand that my pet(s) have existing medical conditions and/or are senior(s). I am aware that grooming can cause stress that can exacerbate and/or expose new conditions that may lead to serious medical events and/or death (in some extreme cases). I understand that there are mental and behavioral changes in senior dogs and cats, and pets with medical issues (including but not limited to separation anxiety). Pets are groomed for comfort only and not appearance. I **Hold Harmless** Pawsh Pooch & Purr Grooming LLC from any liability as a result of grooming any and all senior pets, including pets with pre-existing medical conditions. As the owner of my pet I understand I am solely responsible for any and all medical bills related to my dog or cat and give permission to Pawsh Pooch & Purr Grooming LLC to seek vet care at the nearest vet in case of an emergency if I am unavailable. I understand that Pawsh Pooch & Purr Grooming LLC will act with the best interest of my pet in mind and will do everything possible to keep my pet safe. Should Pawsh Pooch & Purr Grooming LLC determine that the grooming will be too stressful for my pet, the groom will be stopped immediately, with payment of services rendered due upon return of my pet.

•Emergency Authorization - In the event of an emergency in my absence, I authorize Pawsh Pooch & Purr Grooming LLC, DBA Pawsh Paws to contact a veterinarian and authorize the vet to treat the pet as necessary at my expense.

PET(S) NAME\_\_\_\_\_

PET(S) AGE\_\_\_\_\_

MEDICAL CONDTION(S)\_\_\_\_\_